

Online Payment Guide

April, 2023

Online payment is available for credit and debit cards from Visa, Master, Discover, and American Express.

Why choose self-serve payment?

- Faster transactions with immediate confirmation for your new subscriptions
- Reduce work and complexity of paperwork for purchasing
- Maintain comprehensive and secure payment

Purchase the Katalon Platform

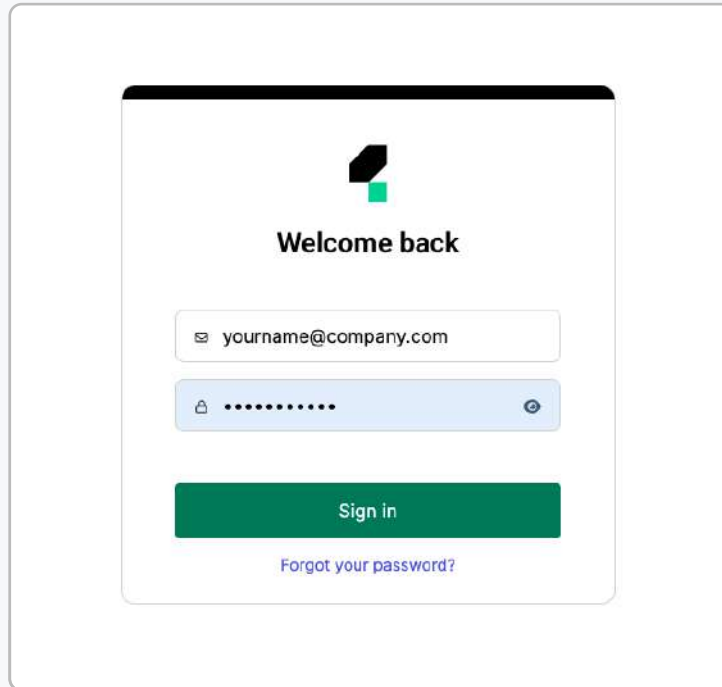
1 Go to [Katalon Pricing](#)

Katalon offers both Platform and Standalone solutions priced in **USD** currency.

- Katalon Platform is a complete software quality management solution to plan, write, run, optimize and manage the testing lifecycle.
- Katalon Platform Starter provides a complete platform for managing testing workflows and scheduling remote and cross-environment executions at an affordable price.
- Katalon Standalone is a test automation solution to write and run test scripts.
- Katalon Standalone Starter offers a special 30% discount for first-time purchases with an annual billing value of \$5,000 USD or less.

Platform	Free	Premium	Ultimate
<p>Complete software quality management</p> <p>Platform Starter <small>Save 30%</small> Best value to get started with Platform</p> <p>Standalone Test automation solution</p> <p>Standalone Starter <small>Save 30%</small> Best value to get started with Standalone</p>	<p>Simple and free test automation</p> <p>\$ 0</p> <p>View paid plans</p>	<p>Manage testing workflows. Schedule remote and cross-environment executions.</p> <p>\$ 354 /month \$4,247 billed annually</p> <p>View all plans</p>	<p>Everything in Premium, plus extended support, private deployment configurations and data retention.</p> <p>Custom pricing</p> <p>Talk to experts</p>
<p>CREATE TESTS</p> <p>Katalon Studio Free <small>Free*</small> Web, API, mobile, and desktop (Windows) applications test automation. Deployed on Windows, macOS, and Linux.</p>		<p>Katalon Studio Enterprise</p> <p>1 <small>\$1,999 / year</small></p> <p><small>Number of member(s) writing test scripts</small></p> <p>Katalon Studio Free plus debugging, advanced API testing and customized reports.</p>	
<p>RUN TESTS</p> <p>Katalon TestCloud (Desktop & Mobile) N/A</p>		<p>Katalon TestCloud (Desktop & Mobile)</p> <p>1 <small>\$1,849 / year</small></p> <p><small>Number of parallel sessions</small></p> <p>Cross-browser testing on real desktop and mobile browser versions.</p>	
<p>Katalon Runtime Engine N/A</p>		<p>Katalon Runtime Engine</p> <p>0 <small>\$1,599 / year</small></p> <p><small>Number of active session(s) at a time</small></p> <p>The CLI-based agent of Katalon Studio for CI/CD and parallel test executions.</p>	
		<p>Extended support: Premier Success Plan</p> <ul style="list-style-type: none"> • 1-Hour Initial Response Time • 24/7 Support Coverage • Dedicated Onboarding Manager <p>Data retention: Lifetime</p> <ul style="list-style-type: none"> • Store all test logs, debugging information • Identify the automated testing patterns to optimize and maintain them <p>Advanced security configurations are available for:</p> <ul style="list-style-type: none"> • On-premise license management server • On-premise Katalon Platform • Private SaaS Katalon Platform in your desired cloud provider location or data center <p><small>More Ultimate capabilities available in Compare plans</small></p>	

2 Sign in to your [Katalon account](#)



3 On the right-hand side, you can see your current Katalon plan and products. If you have purchased Katalon Platform, you can view your monthly test results usage, license count, and expiration date.

ADMIN
Subscription Management

- Product Utilization
- Katalon Studio
- Katalon Platform
- TestCloud
- License Management
- User Management
- Payment Method
- Subscription Management
- Organization Management
- Support Management
- Idle Timeout
- Team Management
- Project Management
- Account Settings

Your Subscription

Katalon Platform Free Upgrade

If you need more support, do not hesitate to contact your dedicated Customer Success Manager directly or email success@katalon.com.

Monthly Test Results

Usage **0/2000** **1 Organization(s)/ 3 Project(s)/ 5 User(s)**

Product	Billing Cycle	Quantity	Expiry Date	
Katalon Studio Enterprise (per-User)	Monthly	1 License	Apr 20, 2023	...
Katalon Runtime Engine (Floating)	Monthly	1 License	Apr 20, 2023	...
Visual Testing Standard	-	1000 Checkpoint Images	-	

Get more out of Katalon offerings

Platform Standalone

TEST MANAGEMENT

Premium 1 - 3,500 Test results

A collaborative platform to manage your tests, executions, releases, reports, & integrations.

1 Organization

5 Projects

Unlimited Users

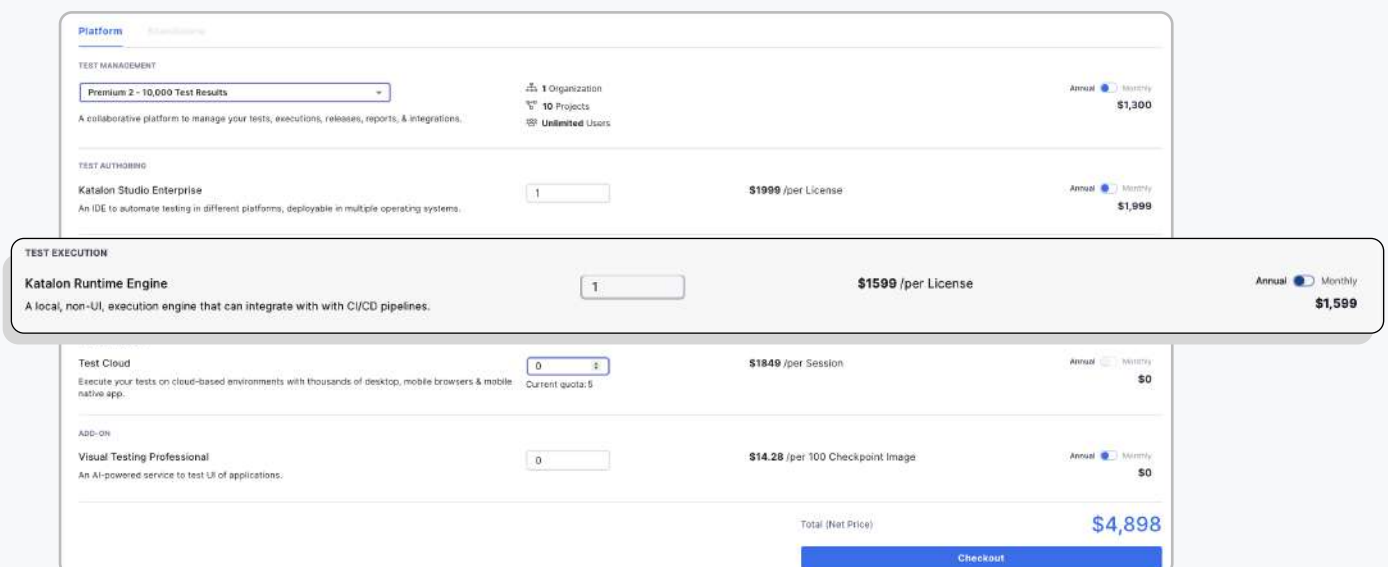
Annual Monthly

\$299

4 Scroll down to subscribe to your desired Katalon plan.

a. **Katalon Platform** is a complete software quality management solution to plan, write, run, optimize and manage the testing lifecycle.

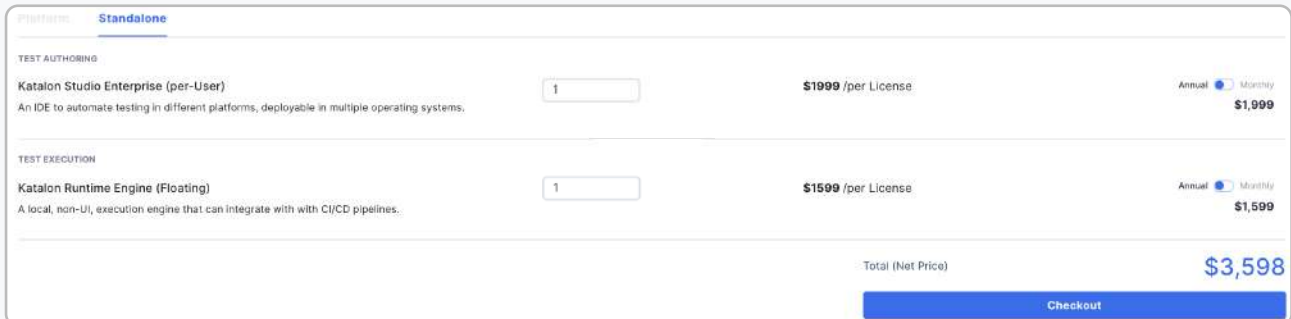
- Click dropdown button to select your desired Katalon plan. The Premium plan is available for online purchase, while the Ultimate plan requires contacting us at business@katalon.com.
- Then, adjust the number of licenses and billing cycles for any additional products as per your needs.
 - Katalon Studio Enterprise (must have) for test authoring
 - Katalon TestCloud for test execution
 - Katalon Runtime Engine for executing automation tests in CLI mode
- **As a Katalon new users**, you are eligible for a starter discount when you make a purchase that meets the required value to get started. The Premium platform and its add-ons are available for purchase. For example, to get you started with the Platform (as known as **Platform Starter**) includes one (1) Platform Premium 1 or Premium 2, one (1) Katalon Studio Enterprise, and one (1) Katalon Runtime Engine/TestCloud.



Product	Quantity	Price per License/Session	Annual Price	Monthly Price
Platform Premium 2 - 10,000 Test Results	1	\$1,300	\$1,300	\$1,300
Katalon Studio Enterprise	1	\$1,999 /per License	\$1,999	\$1,999
Katalon Runtime Engine	1	\$1,599 /per License	\$1,599	\$1,599
Test Cloud	0	\$1849 /per Session	\$0	\$0
Visual Testing Professional	0	\$14.28 /per 100 Checkpoint Image	\$0	\$0
Total (Net Price)			\$4,898	

Katalon allows users to have multiple add-on subscriptions with different billing cycles. For example, you can subscribe to our annual Premium tier with additional products billed monthly.

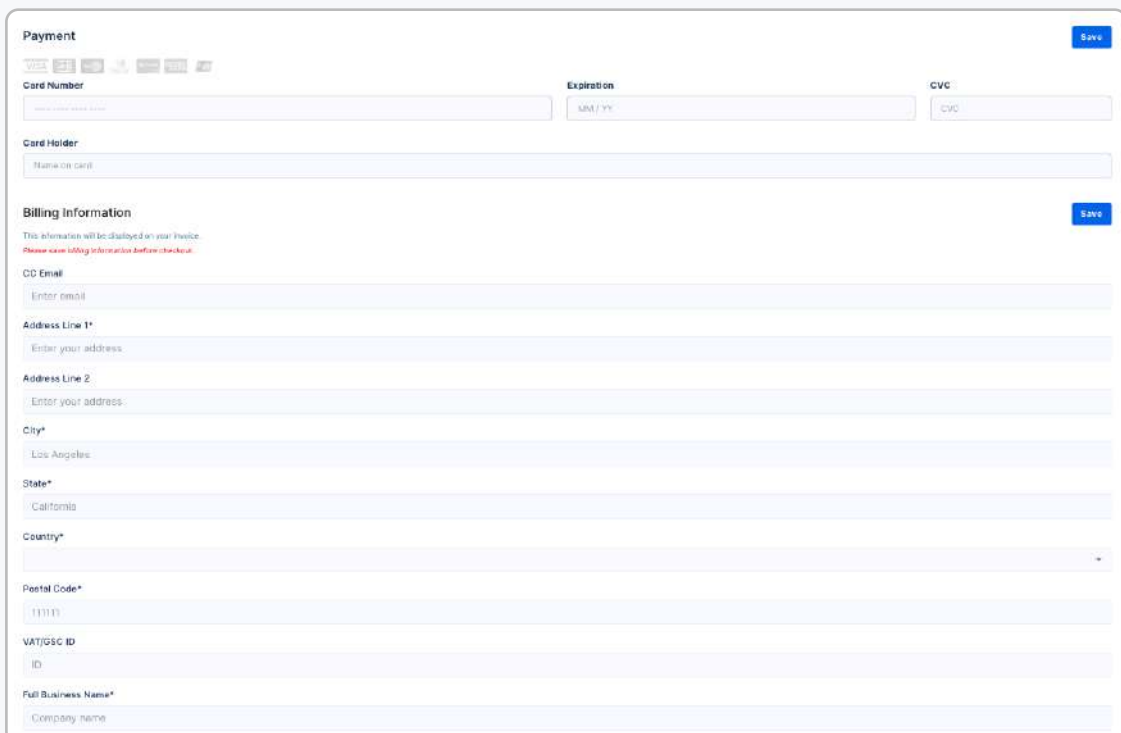
b. **Katalon Standalone** is a test automation solution to write and run test scripts.



Platform	Product	Quantity	Price per License	Subscription Type	Total Price
STANDALONE	Katalon Studio Enterprise (per-User)	1	\$1999	Annual	\$1,999
	An IDE to automate testing in different platforms, deployable in multiple operating systems.				
TEST EXECUTION	Katalon Runtime Engine (Floating)	1	\$1599	Annual	\$1,599
	A local, non-UI, execution engine that can integrate with CI/CD pipelines.				
Total (Net Price)					\$3,598

5 Enter license quantity and discount code (if applicable), then proceed to **Checkout**.

6 At the **Checkout** window, enter your billing details or use a saved card to checkout.



Payment Save

Billing Information Save

This information will be displayed on your invoice. Please save billing information before checkout.

7 You can view your selected products and their prices on the right side of the page.

- Check that your cart includes all the items you need.
- If any items are missing, click **Back to Subscription Management** on the top left of the page to add them.

Order Confirmation	
Katalon Platform Premium 2	\$1,300
10000 Test Results	Bill Annual
<hr/>	
Katalon Studio Enterprise	\$1,999
\$1999 x 1 License(s)	Bill Annual
<hr/>	
Katalon Runtime Engine	\$1,599
\$1599 x 1 License(s)	Bill Annual
<hr/>	
Total (Net price)	\$4,898
<hr/>	
Discount	\$1,469.4
<hr/>	
Tax	\$0
<hr/>	
Total	\$3,428.6
<input type="button" value="Checkout"/>	

The order confirmation shown above indicates a discounted price (30% discount), which is available to new customers who make a first-time purchase with a value less than or equal to \$5,000

Click **Checkout** to process your payment. You'll receive a **Proof of Delivery** email when your payment is confirmed.

Keep track of your purchases

Keep track of your purchases in the payment status. You will receive an email when the payment completes.

Order Summary			
PRODUCT	DESCRIPTION	PAY AMOUNT (USD)	PAYMENT STATUS
Katalon Studio Enterprise (per-User) 1 Licenses	Bill Annual March 31, 2023 - March 31, 2024	1,999	Paid
Katalon Platform 10000 Test Results	Bill Annual March 31, 2023 - March 31, 2024	1,300	Paid
Katalon Runtime Engine (Floating) 1 Licenses	Bill Annual March 31, 2023 - March 31, 2024	0	Failed

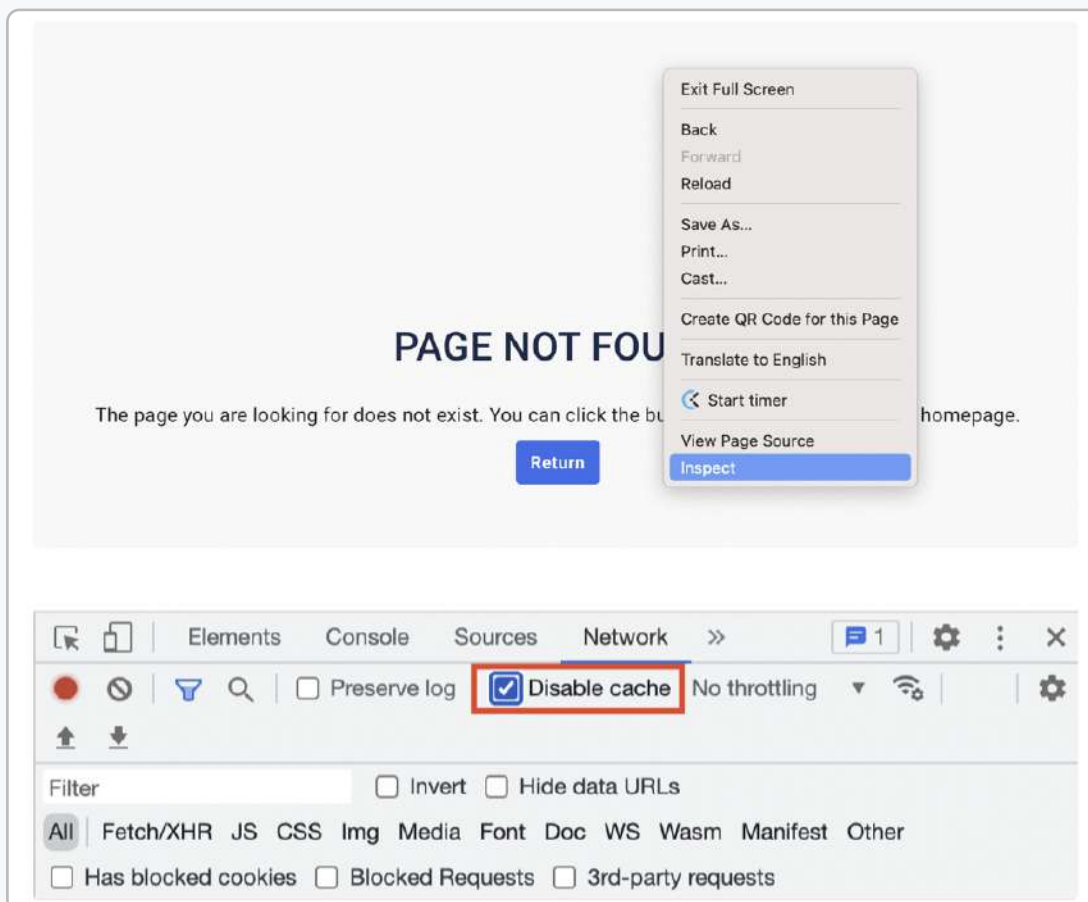
You have successfully purchased the Katalon Platform.

Your subscription will automatically renew on the specified day in your Order Summary email, unless you cancel your subscription.

Troubleshooting

If you have problems submitting your payment, please ensure that your credit card is valid and you have not exceeded the card's spending limit.

If you receive the message "Page not found" while navigating to the checkout page, right-click on the page, select **Inspect**, tick **Disable cache** in the Network window, and refresh the page to complete the purchases.



Frequently Asked Questions

1. What's the difference between Standalone and Platform?

- Katalon Standalone is a test automation solution to write and run test scripts.
- Katalon Platform is a complete software quality management solution to plan, write, run, optimize and manage the testing lifecycle.

2. What's the Katalon Starter plan for new users and customers?

Katalon Starter offers a special 30% discount for first-time purchases.

If this is your organization's first time subscribing to a paid Katalon license, the Starter plan package is your go-to.

Katalon Starter is available for:

- New customers
- Annual plans/billing
- Billing value of less than or equal to \$5,000 USD. For example, your total bill comes to \$8,000. The 30% will be applied to \$5,000, and the remaining \$3,000 will be charged at list price.
- Online purchase via credit card


3. How do I upgrade my tier and purchase more add-ons?

In [your account](#), you have the option to immediately purchase upgrades or additional products. Simply select your desired account and click on **Subscribe to Katalon products** located on the left-hand side. From there, click on the **Upgrade** button located in the upper right-hand corner of the admin page. This will direct you to the appropriate offers for purchase. The amount will be prorated based on the date of purchase.

It is important to note that only the Organization Owner and Admin have the authority to upgrade the plan.

4. How do I change my billing information?

Please note only Designated Organization Owners and Billing Managers can update billing information:

- Log into the Katalon Platform
- Click Setting  > Payment Method
- You can edit your payment method, billing information, and email anytime.

For more details, see our [how-to guide](#)

5. What happens when my credit card expires?

You will receive an email notification from billing@katalon.com when your payment card has expired.

- If the card is still valid, contact the issuer of your card to resolve the problem.
- If you are unable to resolve the problems with your payment card, please use another payment card.

6. My credit card got declined due to a credit limit

If you reach your spending limit, any purchases you attempt to make with it will most likely be declined. What you should do:

- Check the remaining balance, then purchase the number of licenses according to the limit.
- Or, enter a new credit card and purchase the desired license number.

7. Why is my card restricted to purchases?

Cards that are issued for Flexible Spending Accounts or Health Spending Accounts have restrictions and may not be used for license purchases with Katalon.

There may be other restrictions imposed by card issuers such as foreign counties, spending limits and credit scores. Katalon is not responsible for any restrictions on payment card use. Please contact your card issuer to resolve any problems and answer questions regarding card usages.



Contact us: gss@katalon.com